DIAL-UP INTERNET ACCESS

Dial-up Internet Access solves your Internet access needs while you’re out of the office or on the road. This optional service complements the high-speed Internet access and business ISP services provided to your office. With Dial-up Internet Access, you can access the Internet locally nearly anywhere in the US and Canada using network of 1,100 points of presence.

USING DIAL-UP INTERNET ACCESS

Install the Covad.net Dialer - The Covad.net dialer is available for download at http://www.covad.com/onlinesupportcenter/software/.

Dial-up

Basic set-up information for your Covad Services:

Windows

Double-click on the Covad Dialer executable and follow the steps shown in the following screen shots.

Once the file is installed you will need to enter your Covad.net user ID and password. **NOTE:** Do not enter @covad.net on the end of the User ID.
Click the Number button to select a dial-up number for your area. You will need to select primary and backup phone numbers that are within the local calling area. Covad will not be liable for any long distance charges incurred.

Click on the Properties button to set up dialing options.

Once you set up the number and the dialing options, click on Connect to dial up to the Internet.
Dial Configuration Instructions by Operating System

Many customers choose not use the Covad-provided dialer for accessing the Internet via Covad dial service. This document specifies the dial configuration instructions for the top five operating systems. The operating systems discussed in this document are:

- Windows 95/98
- Windows 2000
- Windows XP
- Mac OS X
- Other Mac OS

This information is also posted in the Online Support section of www.covad.net.

Customers should be aware that when they use a different dialer than the one provided by Covad, they will not have access to the Covad POP phonebook. Therefore, they must consult the POP Finder tool on www.covad.net to find a local dial access number. If the customer is unable to find a local access number, the he or she is responsible for all long distance or Covad toll-free charges.

Instructions for Windows 95/98/2000

1. Double-click My Computer.

2. Double-click Network and Dial-up Connections. You can also get to this point by clicking Start, choosing Settings, and then clicking Network and Dial-up Connections.

3. Double-click Make New Connection.

4. Click Next.

5. Click Dial-up to the Internet.

6. Click Next.

7. Select 'I want to set up my Internet connection manually, or I want to connect through a local area network (LAN)'.

8. Click Next.

9. Select 'I connect through a phone line and modem'.

10. Click Next.

11. In the Area Code and Telephone Number fields, type your local access number exactly as it needs to be dialed. Be sure to enter all 10 digits if your area has 10-digit dialing. Please note that the customer is responsible for all long distance charges associated with Covad dial service.
12. Click Next.

13. In the Username field, type your Covad user name with @covad.net (e.g., username@covad.net).

14. In the Password field, type your password.

15. In the Connection Name field, name your dial connection (e.g., Covad Dial).

16. Click Next.

17. The next windows allow you to set up your email account. If you do not wish to do this, click No at the ‘Do you want to set up an Internet email account now?’ question.

18. When you get to the last window, click Finish and the setup is complete.

Instructions for Windows XP

1. From the Start menu, choose Control Panel.

2. Click ‘Switch to Classic View’.

3. Double-click the Network Connections icon.

4. Click the ‘Create a new connection’ icon and click Next.

5. Select ‘Connect to the Internet’ and click Next.

6. Select ‘Set up my connection manually’ and click Next.

7. Select ‘Connect using a dial-up modem’ and click Next.

8. In the ISP Name field, type a name to identify your connection (e.g., Covad) and click Next.

9. In the Phone Number field, type your local access number exactly as it needs to be dialed. Be sure to enter all 10 digits if your area has 10-digit dialing. Please note that the customer is responsible for all long distance charges associated with Covad dial service.

10. Click Next.

11. In the User name field, type your user name followed by @covad.net (e.g., username@covad.net).

12. In the Password field, type your password.

13. In the ‘Confirm password’ field, type your password again.

14. Check or uncheck any of the remaining items depending on how you want to configure your connection and click Finish.

Instructions for Mac OS X
1. From the Apple menu, choose System Preferences.

2. Click the Network icon.

3. Click the arrow box on the Show pop-up list and choose Internal Modem.

4. Click on the PPP tab.

5. In the Telephone Number field, type your local access number exactly as it needs to be dialed. Be sure to enter all 10 digits if your area has 10-digit dialing. Please note that the customer is responsible for all long distance charges associated with Covad dial service.

6. In the Account Name field, type your username with @covad.net (e.g., username@covad.net).

7. In the Password field, type your password.

8. Click Apply Now and you are finished.

**Instructions for Other Mac OS**

1. From the Apple menu, choose Control Panels.

2. Open the Modem control panel.

3. In the ‘Connect via’ pop-up menu, choose the port to which your modem is connected.

4. In the Modem pop-up menu, choose the modem you are using.

5. You can click on any of the other settings you want. Then click Close to close the modem control panel.

6. Open the Remote Access control panel. This control panel was called PPP in older versions of Mac operating systems.

7. Select Register User.

8. In the Name field, enter your username with @covad.net (e.g., username@covad.net).

9. In the Password field, enter your Covad password.

10. In the Number field, type your local access number exactly as it needs to be dialed. Be sure to enter all 10 digits if your area has 10-digit dialing. Please note that the customer is responsible for all long distance charges associated with Covad dial service.

11. Close the control panel, and you are finished.

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